

LaingBuisson  
Healthcare intelligence

# Care Monitor

*Real-time, online, benchmarking of  
fundamental quality and safety standards  
for Care Homes and Care Home Groups*

Includes:  
**Learning Disability**  
**Mental Health**  
**Residential**  
**Nursing**

 Office for  
National Statistics  
Chosen provider of independent sector  
healthcare market data to the ONS

Ratings Summary and Home by Home Detail



League Tables



Portfolio Performances - Time Trends



Rating Trends



# Analyse care home performance in real-time, for marketing, planning and strategy

- Run league tables of providers
- Benchmark provider portfolios against specific providers and the whole market
- Look at rating trends using uniquely available historical data
- Export all data to JPEG charts and detailed Excel spreadsheets

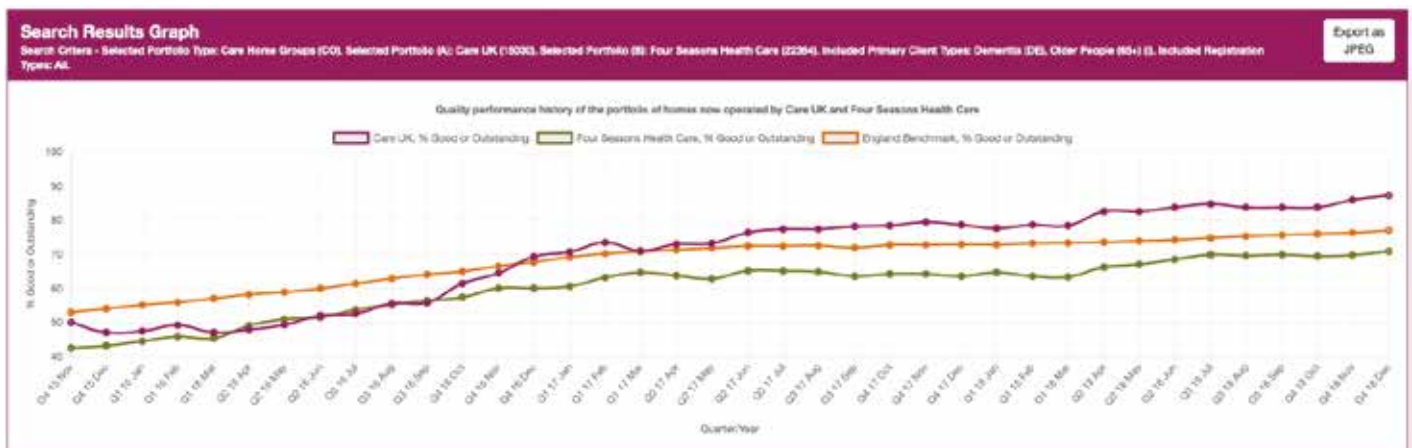
**CareMonitor** provides real-time information on the CQC's Fundamental Standards of Quality and Safety in all registered Care Homes across England.

**CareMonitor** is an essential tool for decision makers involved in the investment in, or the development, regulation and marketing of care services.

**CareMonitor** pulls data held within thousands of care home inspection results, provides real-time analysis, and presents them in an easy-to-read and easy-to-use format. An entire portfolio's compliance can be analysed and compared against sector benchmarks.

## Who should buy CareMonitor:

- C-Suite Professionals working in care
- Clinical Commissioning Groups & Local Authority Care Commissioning Units
- Investors & Private Equity
- Banks
- Architects
- Property developers and Consultants
- Central & Local Government
- Lawyers
- Management Consultants



**CareMonitor** is available by subscription on the iLaingBuisson portal and provides a unique, fast-track means of obtaining data on any group\* provider of residential/nursing care - saving you the time and effort of compiling it.

Each report includes:

- Headline data from CQC inspection reports
- Standards of treating people with respect and involving them in their care
- Standards of providing care, treatment & support which meets people's needs
- Standards of caring for people safely & protecting them from harm
- Standards of staffing
- Standards of management

## CareMonitor saves you time:

- Download charts directly from **CareMonitor** for use in your own reports and presentations
- Download tables to Excel, enabling analysis of the data provided by **CareMonitor**



CareMonitor enables you to make granular data searches using over 20 fields (including owner, sector, council, size of home, client type, etc.) with further analysis facilitated by Excel. This enables you to see how care services are performing against the average and against one another.

**Search Results**  
 Search Criteria: Selected Portfolio Type: Care Home Group (2), Selected Portfolio (9) Care UK (100), Selected Portfolio (8), Four Seasons Health Care (2004), Included Primary Care Team Services (2), Other People (8) & Included Regulator Types: All

**Export as CSV**

You may have to scroll left and right to see all the data in the spreadsheet.

Month	Portfolio A, % Good or Outstanding	England benchmark, % Good or Outstanding	Portfolio B, % Good or Outstanding	Portfolio A, % Outstanding	Portfolio A, % Good	Portfolio A, % Requires Improvement	Portfolio A, % Inadequate	Portfolio A, % Other Not Rated	England Good	England Requires Improvement	England Inadequate	England Other Not Rated	Portfolio B, % Outstanding	Portfolio B, % Good	#	
Q4 15	Nov	50%	53%	43%	3	23	21	2	3	18	192	1549	254	5	2	82
Q4 15	Dec	47%	54%	43%	3	24	20	1	3	18	2188	1645	198	5	2	85
Q1 16	Jan	47%	55%	45%	3	28	28	3	3	21	2371	1750	198	5	2	85
Q1 16	Feb	49%	56%	46%	3	31	30	2	3	23	2823	1854	216	5	2	84
Q1 16	Mar	47%	57%	45%	3	32	34	2	3	23	2824	1907	213	5	2	87
Q2 16	Apr	48%	58%	46%	3	34	36	1	0	27	3121	2047	214	5	2	78
Q2 16	May	48%	58%	47%	3	36	36	1	3	33	3358	2127	243	5	2	81
Q2 16	Jun	50%	60%	51%	3	38	30	1	3	38	3599	2196	238	5	2	84
Q3 16	Jul	52%	61%	54%	3	41	36	1	0	44	3886	2225	239	1	1	93
Q3 16	Aug	56%	63%	55%	3	45	35	1	3	51	4150	2254	228	1	1	99
Q3 16	Sep	58%	64%	56%	3	48	36	0	3	58	4375	2273	230	2	1	100
Q4 16	Oct	61%	65%	57%	3	54	34	0	3	61	4582	2291	217	1	1	106
Q4 16	Nov	64%	66%	60%	3	58	30	0	3	75	4946	2308	224	2	1	116
Q4 16	Dec	66%	66%	62%	1	62	28	0	3	82	5186	2293	202	2	1	122
Q1 17	Jan	71%	68%	61%	1	64	27	0	3	94	5250	2226	199	2	1	125
Q1 17	Feb	73%	70%	63%	1	68	26	0	3	103	5625	2187	184	3	1	131
Q1 17	Mar	71%	71%	65%	1	65	27	0	3	109	5588	2168	189	3	1	136
Q2 17	Apr	73%	71%	64%	1	69	25	1	0	115	5873	2138	193	2	1	130
Q2 17	May	73%	72%	65%	1	70	25	1	0	124	5726	2119	181	2	1	134
Q2 17	Jun	76%	72%	66%	1	73	22	1	0	130	5822	2079	182	2	1	138
Q3 17	Jul	77%	72%	65%	1	74	21	1	0	139	5821	2092	180	1	2	130
Q3 17	Aug	77%	73%	66%	1	74	20	2	0	150	5838	2085	188	1	2	138
Q3 17	Sep	78%	72%	64%	1	74	18	3	0	132	5328	1948	181	2	1	135
Q4 17	Oct	78%	72%	64%	1	75	18	3	0	155	5854	2057	210	2	2	130
Q4 17	Nov	79%	73%	64%	1	76	18	2	0	162	5894	2044	209	2	2	136
Q4 17	Dec	79%	73%	64%	1	76	18	2	0	172	5899	2021	209	2	2	134
Q1 18	Jan	79%	73%	65%	2	74	18	3	0	175	5910	2040	233	1	1	136
Q1 18	Feb	79%	73%	64%	2	75	18	3	0	179	6037	2028	221	1	1	133
Q1 18	Mar	76%	73%	63%	2	74	18	3	0	188	5856	2013	227	1	1	132
Q2 18	Apr	82%	73%	66%	2	78	15	2	0	190	6075	2020	205	1	1	138
Q2 18	May	82%	74%	67%	2	78	15	2	0	202	6018	1983	208	3	1	138
Q2 18	Jun	84%	74%	68%	3	79	14	2	0	206	6058	1986	202	3	1	142
Q3 18	Jul	85%	75%	70%	3	80	12	2	0	213	6126	1997	190	0	1	145

## League Tables

League tables mean you can judge the performance of care services in context, whether that is for-profit or not-for-profit, group-operated or independent homes, by client-type or council area. Specifically:

- Best to worst performing largest care groups in England, subdivided by:
  - providers of homes primarily for older people or physically disabled people
  - providers of homes primarily for younger adults with learning disabilities or mental health problems
- Best and worst performing individual care homes/homecare services in England
- Local authorities according to the performance of care home/homecare services in their area
- Overall performance by sector: for profit, not-for-profit, local authority and NHS

**Search Results**  
 Search Criteria: Selected Portfolio Type: Care Home Group (3), Included Regulator Types: Residential Home (8), Included Primary Care Team Services (2), Selected Capacity: Cut-off: All

**Export as CSV**

You may have to scroll left and right to see all the data in the spreadsheet.

Group	Sector	Homes	Beds	Outstanding	Good	Requires Improvement	Inadequate	Not Published	Not Respected	Percentage of rated homes which are rated Good or Outstanding
Avery Healthcare Group Ltd	For-Profit	15	1206	0	13	0	0	0	0	100%
Care UK	For-Profit	6	453	1	7	0	0	0	0	100%
Bechtel Healthcare Ltd	For-Profit	6	331	0	6	0	0	0	0	100%
Charing Healthcare Ltd	For-Profit	6	349	0	6	0	0	0	0	100%
Lancashire County Council	Local Authority	6	237	0	6	0	0	0	0	100%
Jewish Care	Not-For-Profit	4	232	0	4	0	0	0	0	100%
Hobson Healthcare Group	For-Profit	3	228	0	3	0	0	0	0	100%
Orders of St John Care Trust	Not-For-Profit	4	227	0	3	0	0	0	1	100%
Canara Care Group	For-Profit	3	198	1	0	0	0	0	2	100%
Naturo Homes Ltd	For-Profit	5	185	0	5	0	0	0	0	100%
Benley Care Group	For-Profit	3	181	1	2	0	0	0	0	100%
NorseCare Ltd	Local Authority	2	169	0	2	0	0	0	0	100%
AgriCare Group Ltd	For-Profit	4	155	0	4	0	0	0	0	100%
Goodcare Group	For-Profit	4	150	0	4	0	0	0	0	100%
H3 Care	For-Profit	3	158	0	3	0	0	0	0	100%
Yorke Homes Ltd	For-Profit	3	156	2	0	0	0	0	3	100%
Maria Malabar & Countrywide Group	For-Profit	3	137	0	3	0	0	0	0	100%
Butterfly Group Healthcare Ltd	For-Profit	3	133	0	1	0	0	0	2	100%
Accord Group	Not-For-Profit	3	130	0	3	0	0	0	0	100%
Quantum Care Ltd	Not-For-Profit	3	103	0	2	0	0	0	3	100%
Customised Care	For-Profit	2	120	0	2	0	0	0	0	100%
Care South	Not-For-Profit	2	117	0	1	0	0	0	1	100%
Gracwell Healthcare Ltd	For-Profit	2	114	0	2	0	0	0	0	100%

\* Care home groups are defined as those operator groups with three or more facilities

\*\* National average figures produced on a quarterly basis

# Over 17,000 care home records

What results can  
**CareMonitor** give you?

## Headline Content

- All care homes registered in England
- Primary client types; total number of beds
- Care home name, town and postcode
- Sector (for-profit, not-for-profit, local authority and NHS)
- Inspection report date
- Standards met (Y, N or X) for the five major CQC essential standards
- Group owner
- Local authority area
- Link to online CQC directory record

## Local Authority Analysis

- Local authority name
- Total number of homes in authority area
- Total number of beds in authority area
- Number and percentage of compliant/non-compliant homes
- Number of homes yet to be inspected

## Group Analysis

### For groups operating 3+ homes

- Group name and sector
- Total number of homes and beds operated
- Number and percentage of compliant/non-compliant homes
- Number of homes yet to be inspected
- Group analysis according to client group

## Sector Analysis

- Sector breakdown (for-profit, not-for-profit, local authority and NHS)
- Total number of homes and beds by sector/client group
- Number and percentage of compliant/non-compliant homes
- Number of homes yet to be inspected